

#### Hawali Child Nutrition Programs

## Annual Training Requirements

- Collection & use of data
- Effective public notification systems
- Requirements for accommodating persons with disabilities
- Complaint log and procedures
- Compliance review techniques
- Resolution of noncompliance
- Requirements for language assistance
- Conflict resolution
- Customer service



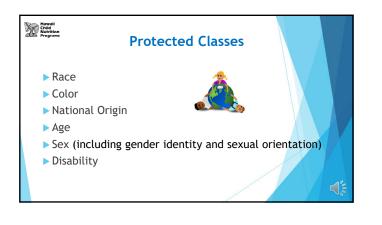
#### Hawall Child Nutrition Programs

#### Assurances

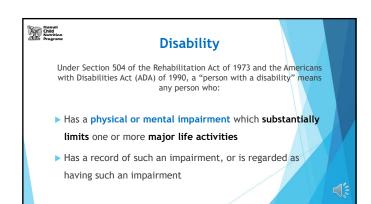
Written Assurances from SFAs to agree to:

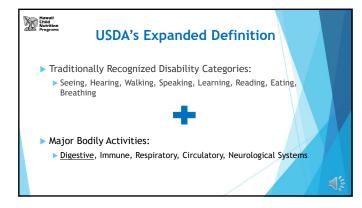
- Collect and compile data
- Maintain records
- Submit reports
- Permit State Agency and USDA personnel to review records

For more information, refer to FNS regulation 113-1, Appendix B, Part D https://www.fns.usda.gov/fns-instruction-113-1









#### Hawaii Child Nutrition Programs

#### ADA Amendments Act of 2008



- Expanded and clarified the definition of Disability
- Did NOT change the expectation to provide a reasonable modification
- DID make clear the emphasis must be on providing the reasonable modification and <u>not burdening the disabled</u> <u>person with 'proving' he or she has a disability</u>

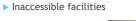
## Expanded Definition of Disability for CNPs

Revises 'Substantially Limits':

- Need not prevent or severely prevent a major life activity
- Individualized Assessment
- Without regard to current disability status
- May include disability that is episodic or in remission

# Types of Disability Discrimination

- Denial of benefits or services
- Delay in receiving benefits or services
- Different treatment that leads to a disadvantage
- Ineffective communication
- Failure to provide reasonable accommodation(s)







#### Requirements for Reasonable Accommodations

- Handicap accessibility
- Meal modifications

Hawall Child Nutrition Programs

- Accommodations/Modifications addressed in 504, Individual Education Plan (IEP)
- Accommodations need not be exactly as requested
- Provided free of charge
- Contact HCNP if further guidance needed

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#### **Procedural Safeguards**

- SFAs required to provide notice and information to parents and guardians regarding how to request a reasonable modification, including the right to:
  - File a grievance
  - Receive a prompt response
  - An impartial hearing
  - Be represented by counsel
  - Receive notice of final decision



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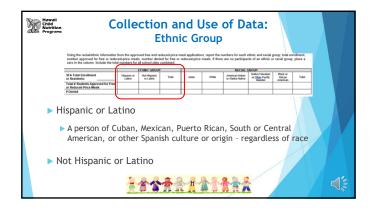
Required to obtain data by ethnic and racial category

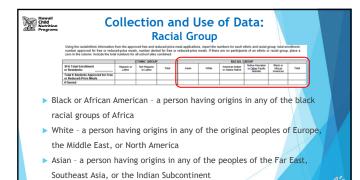
**Collection and Use of Data** 

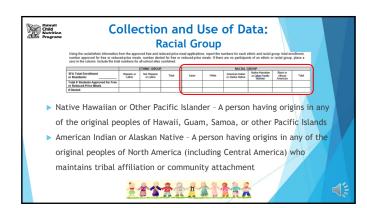
- > Systems for collecting data may be program specific
- > Annual reporting on ethnic and racial data
- Civil Rights Ethnic Data Report, Form 0-4c
   https://hcnp.hawaii.gov/wp-content/uploads/2022/07/7.1.16-0-4C-Ethnic Data-Report-rev.doc

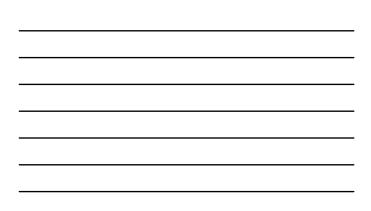


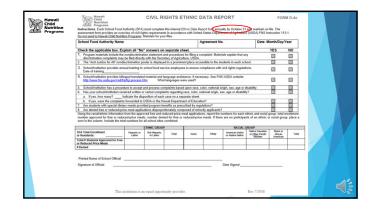










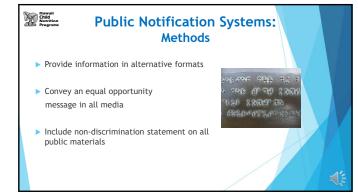





## Public Notification Systems

- Program availability and participants rights
- Complaint information and how to file a complaint
- Non-discrimination Statement





## Long Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprasal or retailation for prior civil rights activity. Program information may be made available in languages other than English, Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, Large print, audiosee, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (vice and TTY) or contact USDA through the Federal Real Service at (200) 877-833. To file a program discrimination complaint, a Complanant should complete a Form AD-3027, USDA Program Discrimination complaints and the complaint of the complanant should complete a Form AD-3027, USDA Program Discrimination complaints and the complaints of the complanant should complete a Form AD-3027, USDA Program Discrimination complaints and the complaints of the complanant should complete a Form AD-3027, USDA Program Discrimination complaints and the complaints of the complaints should complete a form of USDA (State Program) on by writing a letter addressed to USDA. The letter must contain the complaints its inform the Assistant Secretary for Civil Rights (ASR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: mall. Machine and Email: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or fax:

Washington, D.C. 20250-9410; or fax: (833) 256-1665 or (202) 690-7442; or

Hawall Child Nutrition Programs

program.intake@usda.gov This institution is an equal opportunity provider.

## Hawali Child Nutrition Programs

#### Short Statement

This institution is an equal opportunity provider.

- Use other languages as needed
- > Font size cannot be smaller than the text used in the program material
- Small items such as pens, buttons, etc. are exempt due to size

## Child Nutrition Programs Nondiscrimination Statement Where must it be?

- Application Form(s)
- Notification of Eligibility
- Notice of Adverse Action Form
- Program Web Page (home page)
- Public Information, including program literature
  - e.g. breakfast outreach
- When in doubt, include the nondiscrimination statement

#### Complaint Procedure

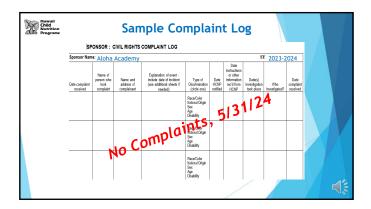
Right to File

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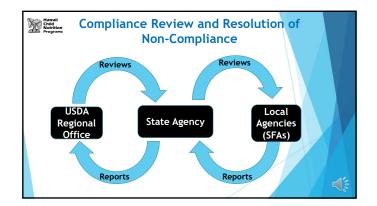
- Any person alleging discrimination based on a protected class has right to file a complaint within 180 days of the alleged action
   Acceptance
- All complaints must be forwarded to the State Agency within FIVE (5) DAYS
  Verbal
- If verbal complaint received, person to whom allegations are made must write complaint, making attempt to collect specific information

HCNP Discrimination Complaint Form (Template): <u>https://hcnp.hawaii.gov/civil-rights-2/</u> Under 'Forms with Translations' section

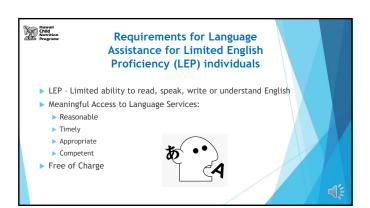


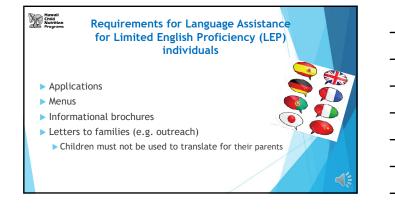


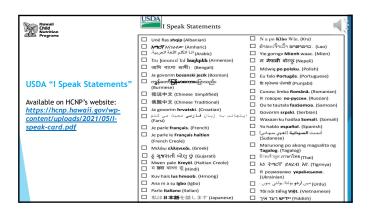




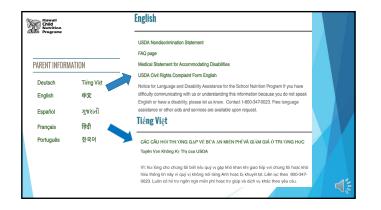
# Conflict Resolution All complaints alleging discrimination on basis of one or more protected class - Race, Age, Color, National Origin, Sex (including gender identity and sexual orientation), or Disability: Forwarded to State Agency within 5 days Processed by USDA within 90 days Complainant has right to file within 180 days of alleged incident(s)







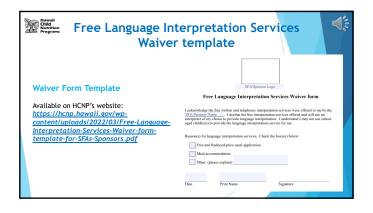






# Kernerik Magazine Access Services Helping Hands Hawaii, Bilingual Access Line:

- <u>http://helpinghandshawaii.org/programs/bilingual-access-line/</u>
   Language Services of Hawaii:
- https://languageserviceshawaii.com/
- Pacific Gateway Center, Hawaii Language Bank: https://www.pacificgatewaycenter.org/hawaii-language-bank
- Hawaii State Judiciary list of interpreters: https://www.courts.state.hi.us/services/court\_interpreting/list\_of\_registered\_interpreters
- Interpreting Hawaii (American Sign Language Interpreting): https://www.interpretinghawaii.com/













Final In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, see (including gender identity and sexual orientation), disability, age, or reprisal or relation for prior civil rights activity. Program information may be made available in languages to ther than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, auditable, American Sign Language), should contact the responsible state or Icoal agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. at (tot) / Joszbol (tot) and int (tot) in contact coor tunogy the return reary set (test in (tot) of //dot), To file a program discrimination complaint, a Complaint as thould complete a Form AD-207, USDA Program Discrimination Complaint Form which can be obtained online it https://www.da.gov/itste/datal/files/documents/ad-2027,pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged docriminatory action in sufficient detail to inform the Assistant Secretary for Chriftights (JGCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form of tetter must be solutified to USD.

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